



The Homeownership Preservation Foundation (HPF) is a national nonprofit dedicated to preventing foreclosure and preserving homeownership. Our cornerstone service is our 888-995-HOPE™ Hotline providing foreclosure prevention counseling to American homeowners.

General Information:

HPF manages and supports the Homeowner's HOPE™ Hotline.

- Counseling is free to the homeowner
- Calls are answered 24 hours a day/7 days a week by counselors from one of our 10 HUD-certified partner agencies
- 400 counselors currently staff the 888-995-HOPE™ Hotline
- Our national network of counselors has provided counseling to over 330,000 delinquent homeowners since 2002. Currently over 20,000 every month are counseled.

Homeowner's HOPE™ Hotline data:

- **Calls and counseling sessions**
 - In 2007, HPF received 245,310 calls to the Homeowner's HOPE™ Hotline and counseled nearly 84,000 homeowners.
 - 2008 (January to August), HPF has received 616,877 calls and completed over 187,000 counseling sessions

Homeowner's HOPE™ Hotline serving California:

- Calls from California homeowners:
 - 84,215 in 2007
 - 167,924 from January to August 2008
- Counseled California homeowners:
 - 12,699 in 2007
 - 38,894 from January to August 2008
- California ranks as the most counseled state in 2008
- Top California Cities: Los Angeles (HPF #1), Riverside (#3), San Diego(#10), San Francisco (#11), and Sacramento (#18)